

Rights and Responsibilities

At New Horizons we respect your rights



You will get the support that best meets your needs.



You can decide what care and support you need.



We will listen to you and respect what you have to say.



We will keep your information private.



You can read the information we have about you. You can ask us for this.



We will give you information on other services in the community. We can help you to connect with those services if you choose.



We will support you to live, work and play without anyone hurting you.



We will keep you updated about changes to our services.



If you have a problem we will look into it and fix it quickly and fairly.

Contact us



1300 726 372



mywellbeing@newhorizons.net.au



newhorizons.org.au